

## Instructions for returning your watch for service, repair, replacement or refund

Ensure the watch is sent well packaged in a box, preferably the original packaging and **not an envelope**.

Inside the box, place a copy of your invoice and any email correspondence, or a note explaining the reason for sending it to us. Please be sure to add your full name, return address and a contact telephone number.

### UK

We recommend using one of our pre-paid Royal Mail return bags. These can be handed in to a local post office where a receipt with tracking number will be given

in return. The service is Royal Mail Special Delivery and is fully trackable.

### Non UK

For international returns we recommend returning your watch through your national postal service. Please ensure this is a trackable service and that you do not make any mention of the word 'return' on the outside of the package, simply stating the contents on any customs declaration, eg 'wristwatch'. If the contents of your return package are over £1500 GBP please contact [returns@christopherward.co.uk](mailto:returns@christopherward.co.uk) for advice on any customs declaration.



### After Sales Team

Christopher Ward (London) Ltd.  
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# Christopher Ward

Order no:		Full name:	
Watch:		Address:	
Serial no:	Tel:	Email:	
<b>Customer comments:</b> <input type="radio"/> Service <input type="radio"/> Repair <input type="radio"/> Replacement <input type="radio"/> Refund			
Date:		Signed:	
<b>Technical notes:</b>			
Date:		Signed:	